

# Supportive Services for Veteran Families Program (SSVF)

Housing Counseling Services, Inc. (HCS) is a community-based non-profit 501(c)3 organization founded in 1972 to provide comprehensive housing counseling, training, advocacy, and housing opportunities for low- and moderate-income homebuyers, homeowners, and tenants, helping them achieve successful living in healthy, safe, decent and affordable homes.

The Supportive Services for Veteran Families (SSVF) Program provides services to very low-income Veteran families. The program is one intervention available within a continuum of care supported by the Department of Veteran Affairs. The SSVF program uses short term, in-tensive case management to address a host of factors (joblessness, limited income, disability, mental illness, credit/budget issues, etc.) that affect veteran families' housing stability and links veterans to following services:

- housing counseling
- moving expenses
- health care
- daily living
- personal financial planning
- transportation assistance
- fiduciary and payee services
- legal services
- child care services

## Contact Us:



**Housing Counseling Services, Inc.**  
Supportive Services for Veteran Families (SSVF)

2410 17th St. NW Suite 100  
(between Euclid St. and Kalorama Rd.)  
Washington, DC 20009

[ssvfprogram@housingetc.org](mailto:ssvfprogram@housingetc.org) (Email)  
(202) 667-7366 (Intake)  
(202) 667-2152 (Fax)

[www.housingetc.org](http://www.housingetc.org)



Housing Counseling Services, Inc. (HCS) is a HUD approved nonprofit 501(c)3 organization that provides comprehensive housing counseling, training and advocacy for low- and moderate-income tenants, homebuyers, home-owners, and the homeless. Our goal is to build sustainable communities through informed housing consumers. HCS is funded by the DC Department of Housing and Community Development; DC Department of Health HIV/AIDS, Hepatitis, STD and TB Administration; DC Department of Insurance, Securities, and Banking; US Department of Housing and Urban Development; US Department of Veterans Affairs; DC Department of Human Services; DC Housing Finance Agency; The Morris and Gwendolyn Cafritz Foundation; The Greater Washington Community Foundation; The Share Fund; JP Morgan Chase Foundation; Capital One Bank; Truist Mortgage; DC Mayor's Office on Latino Affairs; DC Mayor's Office on Asian and Pacific Islander Affairs; and your generous donations.



Fighting Veteran Homelessness


# SUPPORTIVE SERVICES FOR VETERAN FAMILIES (SSVF)





*Housing Counseling Services (HCS)*


U.S. Department of Veteran Affairs  
Supportive Services For Veteran Families Grantee

## WHAT ARE THE BASIC ELIGIBILITY REQUIREMENTS?

 Must be a Veteran who served active duty in the U.S. military.

 Must reside in the HCS SSVF Service area (District of Columbia, Prince George's County, Montgomery County, Fairfax County, Arlington County, and City of Alexandria)

 Must be currently experiencing or at risk of homelessness

 Must meet income requirements for low income households (see below)

Household Size	Maximum Income
1	\$66,750
2	\$76,250
3	\$85,800
4	\$95,300
5	\$102,950
6	\$110,550
7	\$118,200
8	\$125,800

Effective 10/2023



## WHAT DOES THE PROGRAM OFFER?

### CASE MANAGEMENT

Case management is the central focus of the SSVF Program. Our case managers have a wealth of knowledge and a commitment to understanding veterans' needs. Case management services include:

- Household needs assessment
- Individualized housing stability plan that includes specific goals toward securing stable housing
- Linkages to VA benefits and other community resources
- Intensive collaboration with clients to ensure progress from the time of intake until exit from the program

### TEMPORARY FINANCIAL ASSISTANCE (TFA)

Temporary Financial Assistance (TFA) is one of many methods case managers use to help clients remain in or obtain permanent housing. TFA is **only** provided in conjunction with case management. All payments are made to 3rd parties on a case-by-case basis. Eligible assistance includes:

- Rental Arrears
- Security Deposit/1st Month's Rent
- Utility Deposits and Arrears
- Moving Costs
- Transportation
- Childcare
- General Housing Stability Assistance

## HOW DO I APPLY?

### CALL US!

1. Contact HCS at **(202) 667-7366** to speak with one of our SSVF Eligibility Specialists who will schedule you for an SSVF Clinic appointment.

2. During your appointment, complete the SSVF program application. Bring all required documentation to ensure timely processing:

- Documentation of Veteran Status (DD214 Form)
- Photo ID for all adult (18yrs+) members of household
- Birth Certificate of all children in household
- Documentation of all household income received within the last 30 days
- Documentation of all household assets and financial resources.
- Documentation of Housing Status (Lease, Letter from current Shelter, or Letter from Homeless Service Provider)

*\*Additional documentation may be requested.*

3. After all required documentation is received, we will notify you of your eligibility status.

### REFERRALS

Service Providers may email referrals to:  
**ssvfprogram@housingetc.org**

